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Name of Attorney/Agent Registration No.
Matthew P. Fitzpatrick
Signature of Attorney or Agent

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MAR 16 2004

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/931,358 ✓
Applicant(s) : RUSSELL CHARLES DODD
Filed : August 16, 2001
Title : CUSTOMIZED CUSTOMER PORTAL
TC/A.U. : 3627
Examiner : Christopher R. Buchanan
Conf. No. : 3584
Docket No. : 8677

NOTICE OF APPEAL

Mail Stop AF
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants hereby appeal to the Board of Appeals from the decision dated December 16, 2003 finally rejecting claims 1-9 and 14.

This notice constitutes a timely response to the final rejection. Please charge the appeal fee of \$330.00, any processing fee under 37 CFR § 1.17, and any other necessary fees to Deposit Account 16-2480 in the name of the Procter & Gamble Company, Patent Division. An additional copy of this Notice is enclosed for that purpose.

Respectfully submitted,

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March 16, 2004
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